KEY POINTS OF EXECUTIVE ORDER 202.13 AND
DFS EMERGENCY REGULATION

◼ Insurance law modified to extend grace period for payment of life insurance premium and fees under life insurance policies and certificates and group policies to 90 days for those policyholders who attest that they are experiencing financial hardship as a result of the COVID-19 pandemic.

◼ All late payment fees are prohibited.

◼ Premiums due during the extended grace period may be repaid in 12 equal monthly installments after the grace period for policyholders who continue to experience financial hardship.

◼ Exercise of mandatory rights and benefits dates and deadlines in life insurance policies and annuity contracts are extended for a period of 90 days for policyholders who demonstrate that they cannot timely exercise these rights due to hardship caused by the pandemic.

◼ Policyholders who are unable to make payments due to the crisis may not be reported to a credit reporting agency nor subject to collection efforts.

◼ All of the protections described herein are applicable to policyholders who financed the purchase of their policies through premium finance agencies.

◼ Insurers and premium finance agencies must notify all producers with whom they do business as to the provisions of this regulation.

◼ Producers must notify all in-force policyholders of the provisions of the regulation by April 13th by email if the producer has an email address or by regular mail if no email address is available. Producers should post information about the regulation to their business email and social media outlets.

◼ Insurers and premium finance agencies must notify policyholders with every premium payment bill by April 13th and must maintain an 800 number for policyholders to call for information about the regulation.

◼ Producers should keep records of all notices sent to in-force policyholders required by the regulation.